

MEETING OF THE RTA BOARD OF DIRECTORS MAY 20, 2021

Welcome!

Meeting Starts at 9 a.m.

Meeting Agenda

@ RTAChicago.org/about-us/board-meetings

A graphic illustration on the right side of the slide. It features a blue-tinted image of the Chicago skyline, including the Willis Tower, with a reflection below it. Overlaid on the reflection are images of a Metra train and a CTA bus, also with reflections. The text 'MOVING YOU' is written in large, white, sans-serif capital letters across the middle of the graphic.

MOVING YOU

RTA BOARD OF DIRECTORS MEETING

1. CALL TO ORDER

Please feel free to listen to the meeting and view slides related to it here.

*The meeting agenda can be found at
www.rtachicago.org/about-us/board-meetings*

PLEDGE OF ALLEGIANCE



RTA BOARD OF DIRECTORS MEETING

2. ROLL CALL

3. APPROVAL OF MINUTES

4. PUBLIC COMMENT

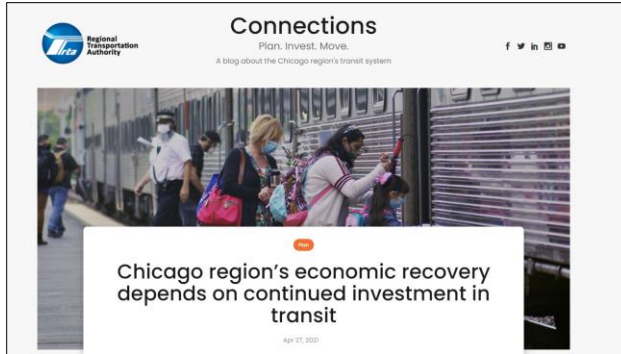
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5. EXECUTIVE DIRECTOR'S REPORT

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TRANSIT AND ECONOMIC RECOVERY



- Blog and social media posts
- WTTW, Tribune, WBEZ, Daily Herald, Crain's

TRANSIT MASK MANDATE

- Joint campaign among all four agencies
- Print and digital, May 16-June 27
- Over 2,000,000 impressions
- English, Spanish, and Polish across entire region
- Sun Times, Daily Herald, Southside Weekly, Lake County News, La Voz, and more



we're
almost
there
**keep masking
& riding
responsibly**



Metra



**we're
almost
there**
**keep masking
& riding
responsibly**



**we're
almost
there
keep masking
& riding
responsibly**





we're
almost
there
keep masking
& riding
responsibly



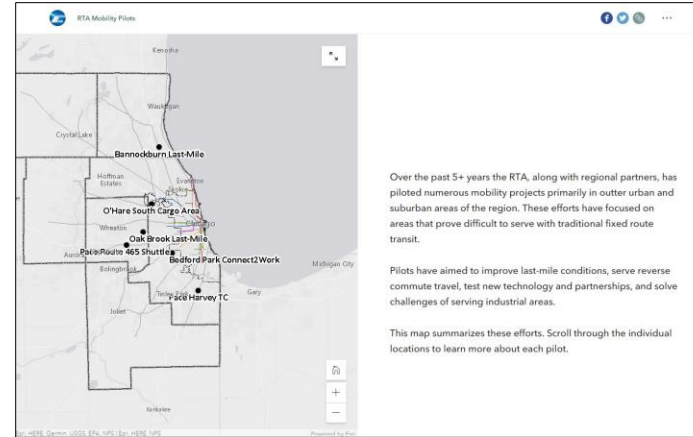
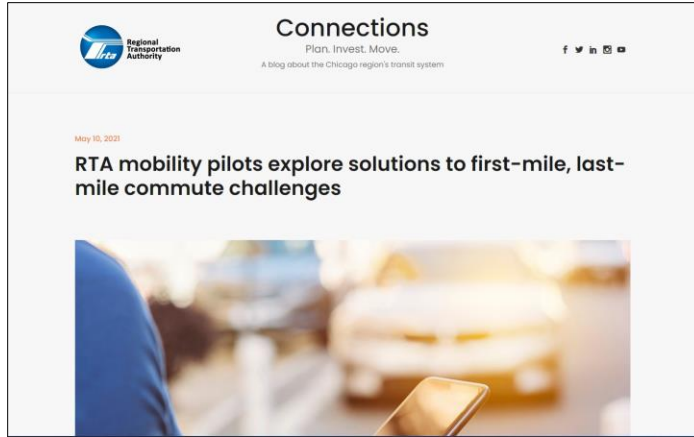
we're almost there
keep masking & riding responsibly



Metra



MOBILITY PILOTS



- Focused on areas that prove difficult to serve with traditional fixed route transit

THREE-STEP RECOVERY STRATEGY



Engage in strategic recovery planning and consider how to reinvent transit in the region, with an outlook of 2023 and beyond.

GOVERNMENT AFFAIRS UPDATES



STATE DELINQUENCY FIGURES

Month	Amount Delinquent
April	\$132.0 million
March	\$189.4 million
2021 Cost of Short-Term Borrowing YTD	\$1.2 million
2020 Cost of Short-Term Borrowing	\$5.1 million
Short-Term Borrowing Authority	\$400 million
Outstanding Short-Term Borrowing	\$125 million

6. INFORMATION ITEMS

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6a. PRESENTATION ON THE ADA PARATRANSIT SERVICE DELIVERY INNOVATIONS STUDY

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AGENDA

- Background
- Project Overview
- Analysis and Findings
- Innovations to Pilot
- Next Steps
- Questions

BACKGROUND

- Americans with Disabilities Act 1990
- Complementary Paratransit service for people with disabilities who cannot use fixed-route services
- All buses and all trains are fully accessible in our region but stations and sidewalks are not fully accessible
- Funding comes from RTA and Federal formula funds “off the top”
- ADA Riders are eligible through an evaluation process, performed by RTA Mobility Services

PACE ADA PARATRANSIT

- Covers entire six-county region
- 4 Million Annual trips (2019)
- 36 Million Passenger Miles (2019)
- Fare \$3.25

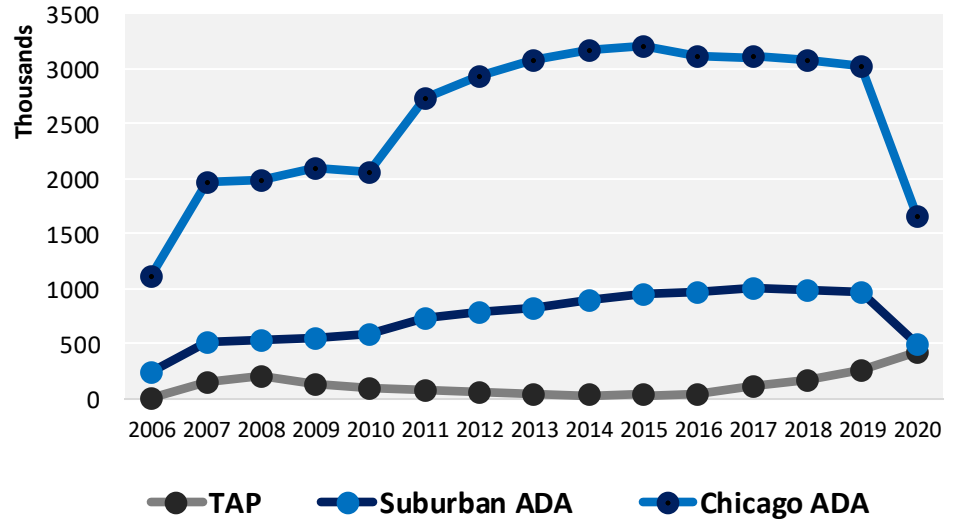
ADA Buffer
Chicago
Counties

0 5 10 20 Miles

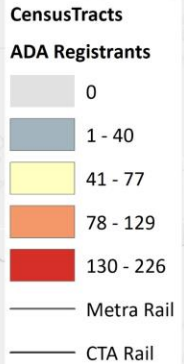
Esri, HERE, Garmin, © OpenStreetMap contributors, and the GIS user community

PACE ADA PARATRANSIT

Pace ADA Paratransit: Annual Ridership by Service



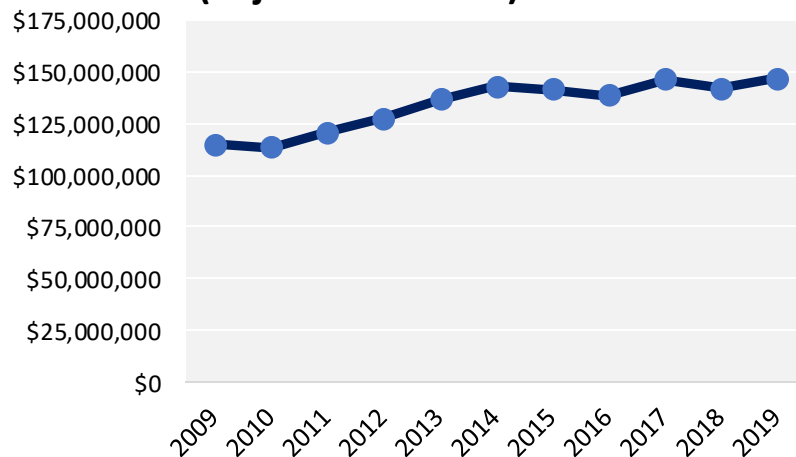
Source: RTAMS



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PACE ADA PARATRANSIT ANNUAL OPERATING EXPENSES

**Pace ADA Paratransit:
Annual Operating Expense
(adjusted to 2009)**



- Costs have increased 27% 2009 – 2019
- ADA Service is 100% purchased transportation

Source: NTD; U.S. Bureau of Labor Statistics, Consumer Price Index for All Urban Consumers: All Items in Chicago - Naperville-Elgin, IL-IN-WI (CBSA) [CUURA207SA0], retrieved from FRED, Federal Reserve Bank of St. Louis; <https://fred.stlouisfed.org/series/CUURA207SA0>, May 7, 2021.

PROJECT OVERVIEW

- Purpose:
 - Identify potential innovations that could be piloted
 - Improve system sustainability
 - Contain cost
 - Adapt to shifting demand, technology, rider needs
- Consulting Team: IBI Group, DemandTrans, FTG
- Agency Guidance: Advisory, Steering Committees

GUIDING PRINCIPLES

- Preserve integrity of Pace ADA Paratransit service for those with no other alternatives
- Maximize benefits from existing/planned investment
- Ensure compliance – ADA & Title VI
- Be fiscally responsible and accountable

INVEST IN TRANSIT GOALS

- Deliver Value on our Investment
- Build on the Strengths of our Network
- Stay Competitive

SCOPE OF WORK

- Identify Challenges to Sustainability
- Review Literature/State of Practice
- Identify Potential Innovations
- Model and Analyze Potential Innovations
- Peer Workshop
- Action Plan for Recommended Innovations

CHALLENGES TO SUSTAINABILITY

- Ridership
- Changing Demographics
- Eligibility and Certification
- Financials/Funding
- Service Delivery
- Changing Mobility
- Flexibility of Existing System

IDENTIFY POTENTIAL INNOVATIONS

- Wide range of possibilities
- Prioritized by Project Team
- Presented to the Advisory Committee

Conditional Eligibility
Contract Structure Autonomous Vehicles
Integration with Fixed Route **TAP**
TNCs Electrification Pricing Policy
Delivery of Dialysis Trips
Mobility on Demand
Trip Brokering / E-Commerce Integrated Trip Planning
Wearable Tech / **Same Day Service**
Advanced Wayfinding Communications
Subscription Trips Segmentation of Pace Service into Zones

MODEL/ANALYZE POTENTIAL INNOVATIONS

- Mobility on Demand (MOD)/Emerging Technology for Customer Interaction
- Subscription Trips
- Integrated Trip Planning
- Conditional Eligibility
- Integration with Fixed Route Transit/ADA Service as a Feeder
- Same Day Service via Taxis (TAP) and TNCs
- Enhanced Use of Non-Dedicated Vehicles via Technology Mechanisms

PEER REVIEW WORKSHOP

- TNCs & Taxis (MBTA & RTC)
 - Consumer Choice vs. Back-end use
 - Program Structure
 - Reliability of Partners
 - Induced Demand
- ADA as Feeder Service to Fixed Route (METRO)
 - Balancing customer needs, communication, trip planning and discovery

INNOVATIONS TO PILOT

TOP INNOVATIONS

- **Same Day – Consumer Choice Program**
 - 30% shift in city of Chicago trips would produce \$18M cost savings
 - Enhanced customer experience, freedom and spontaneity of travel
 - Q3 2022
 - Piloted in suburban Cook County

TOP INNOVATIONS

- **Enhanced Use of Non-Dedicated Vehicles**
 - Parameters for identifying trips that decrease productivity
 - 15% shift in all trips would produce \$10.6M annually
 - Q3/Q4 2022
 - Piloted system-wide

TOP INNOVATIONS

- **ADA as a Feeder for Fixed Route**
 - Implemented after Same Day Service
 - Pricing policy to incentivize travel to Accessible transit stations
 - Trips served via non-dedicated providers
 - Q2 2022 /Q1 2023
 - Piloted as add-on to Same Day Service

NEXT STEPS

- Sharing and presenting project results with regional stakeholders (RTA)
- Pilot planning and implementation (Pace)

QUESTIONS?

6b. PRESENTATION OF THE QUARTERLY PERFORMANCE REPORT - FIRST QUARTER 2021

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An aerial photograph of Chicago, showing the city skyline in the background with numerous skyscrapers. In the foreground, there are elevated train tracks with several trains, including a silver commuter train and a red and blue train. A blue bus is visible on a street below the tracks. The scene is set during the day with some clouds in the sky.

INVEST IN TRANSIT

The 2018-2023 Regional Transit Strategic Plan
for Chicago and Northeastern Illinois

An aerial photograph of an industrial area, likely a city's rail yard. The foreground and middle ground are dominated by numerous parallel train tracks that stretch into the distance. To the right of the tracks, there are several large, multi-story industrial buildings with flat roofs. Some buildings have visible signs, including one that says "BANK OF AMERICA". In the background, more tracks and industrial structures are visible under a clear blue sky. A large, semi-transparent purple circle is overlaid on the left side of the image, containing the number "1".

1

DELIVER
VALUE
ON OUR
INVESTMENT

Q1-2021 REGIONAL PERFORMANCE

Indicator/Measure	2021 Value	% Change	Trend
Annual Capital Funding	\$2.08B	+18%	↑
Capital Expenditures	\$244.4M	-14%	↓
Operating Cost per Passenger Trip	\$17.02	+174.8%	↑
Fare Revenue per Passenger Trip	\$1.38	-25.1%	↓

SPOTLIGHT: PROJECTS TO SUPPORT ADA PARATRANSIT SERVICES

- \$20M available from the Rebuild Illinois Bond Program
- \$10.5M programmed in 2020 and 2021
- Projects include - Transfer Facilities and Technology Enhancements

Major 2021 Projects	
Transfer Centers	Find and purchase sites, build out transfer facilities
Technology Enhancements	Real time signage, trip management improvements, on-line booking enhancements, improved mobile applications

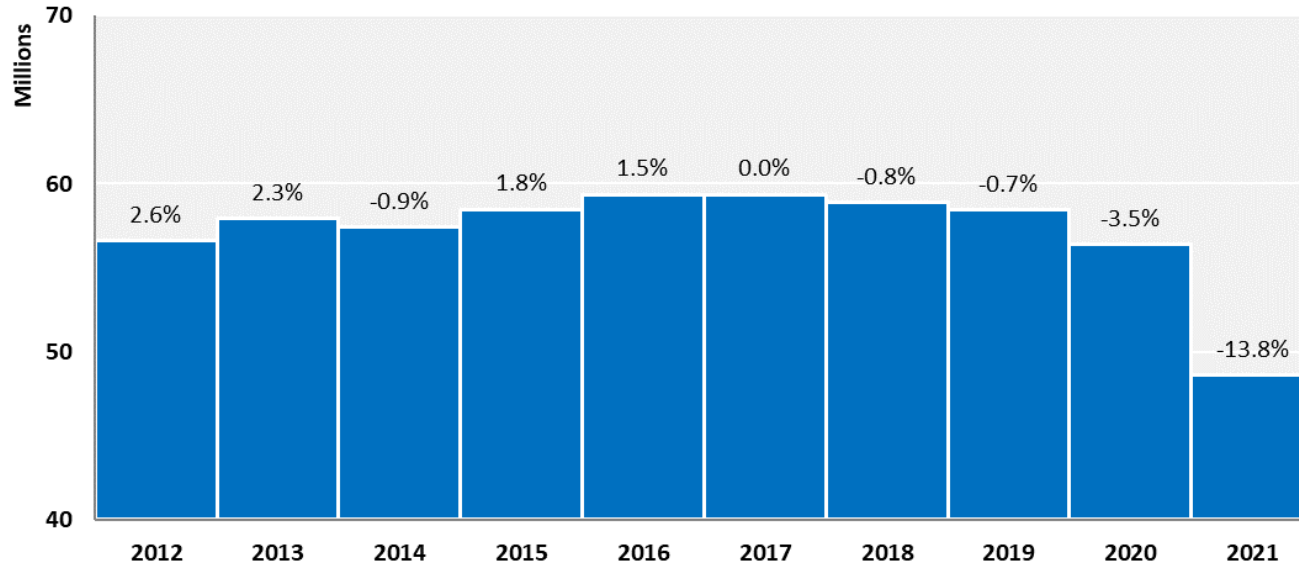
An aerial photograph of a transit hub at dusk. A large green circular overlay is positioned on the left side of the image, containing the number '2' and the text 'BUILD ON THE STRENGTHS OF OUR NETWORK'. The background shows a train station with a white train, a blue and white bus, and a large white canopy structure. The scene is illuminated by streetlights and building lights, with a city skyline visible in the distance.

2

BUILD ON THE
STRENGTHS
OF OUR
NETWORK

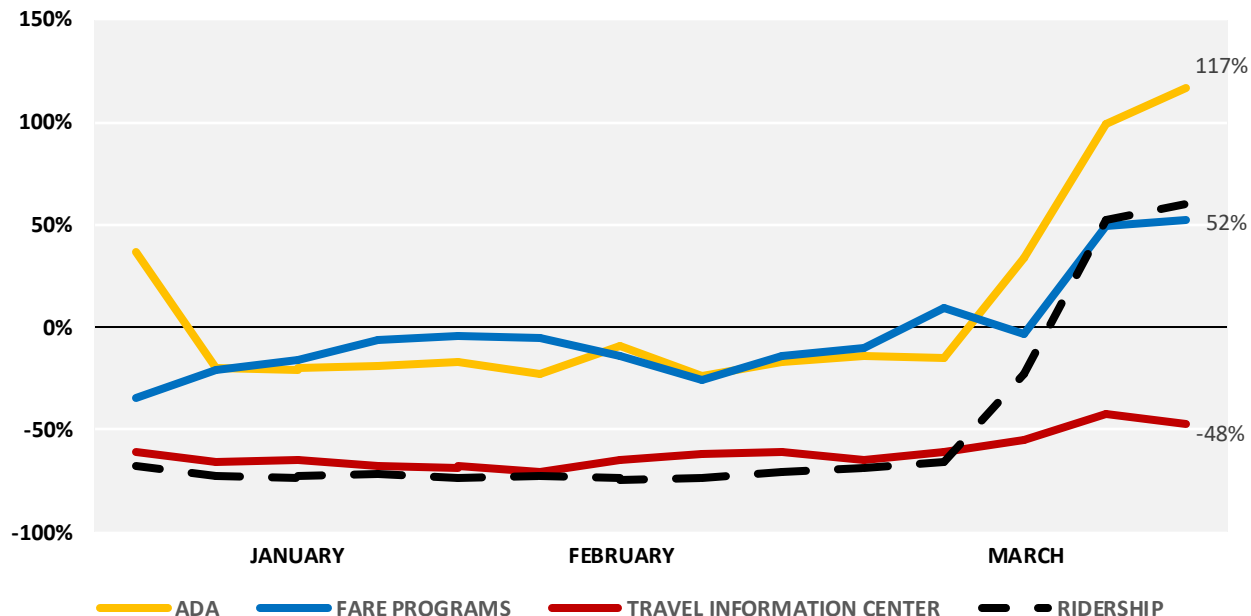
Q1-2021 REGIONAL PERFORMANCE

First Quarter Regional Vehicle Revenue Miles (2012-2021)



SPOTLIGHT: RTA MOBILITY SERVICES CALL CENTER ACTIVITY

2021 Call Center Activity (percentage change vs. 2020)



An aerial night photograph of a city. A large, semi-transparent purple circle is overlaid on the left side of the image. Inside this circle, the number '3' is positioned above the words 'STAY' and 'COMPETITIVE'. A thin white horizontal line is located below the word 'COMPETITIVE'. The background shows city lights, a highway with light trails, a train passing through a tunnel, and various buildings.

3

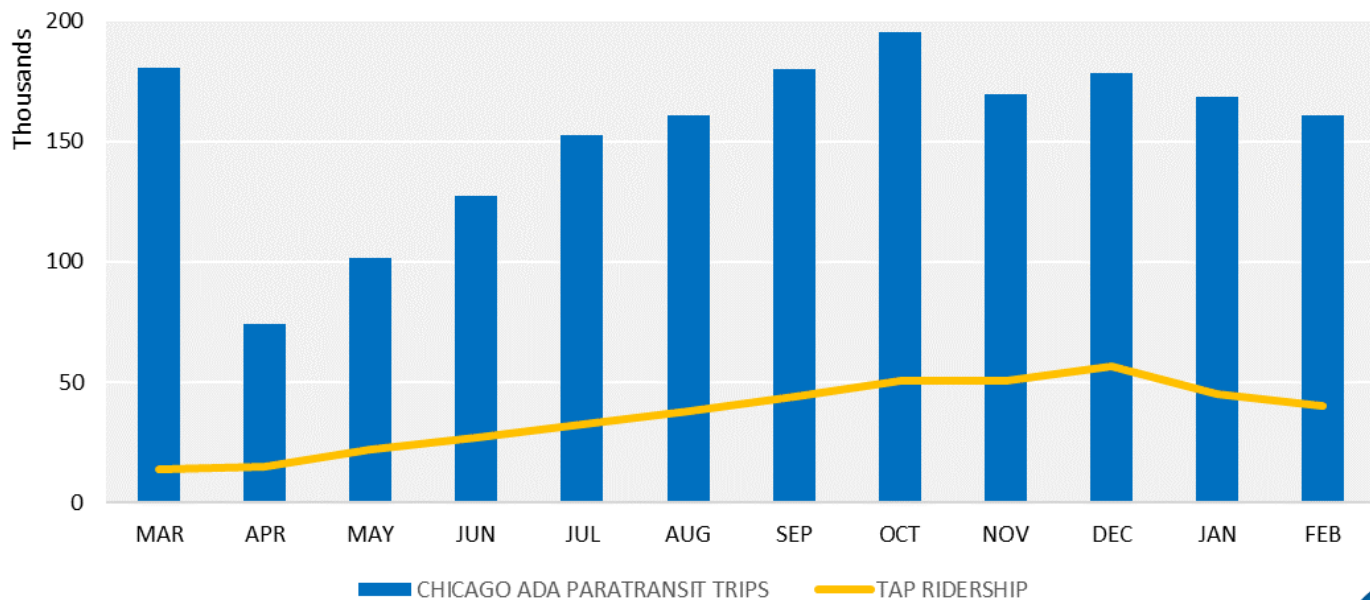
STAY
COMPETITIVE

Q1 2021 REGIONAL PERFORMANCE

Indicator/Measure		Value	Trend
Ridership		39,683,350	↓
Average speed		14.6 mph	↔
On-Time Performance	CTA Bus	81.6%	↓
	CTA Rail	N/A	
	Metra	95.0%	↓
	Pace Bus	82.2%	↓

SPOTLIGHT: TAXI ACCESS PROGRAM

Taxi Access Program Trips vs Chicago ADA Paratransit Trips
March 2020 – February 2021



SUMMARY

- Capital work includes ADA paratransit supportive projects
- Mobility Services call centers are keeping busy
- Taxi Access Program is convenient option that also helps manage costs of ADA paratransit

7. ACTION ITEMS



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7a. RESOLUTIONS CERTIFYING FINANCIAL RESULTS - FIRST QUARTER 2021

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MARCH 2021 YTD RIDERSHIP (IN MILLIONS)

RIDERSHIP				
	<u>Actual</u>	<u>Budget</u>	<u>Variance</u>	<u>% Variance</u>
CTA	34.8	33.3	1.5	4.7%
Metra	1.7	3.9	(2.2)	(56.7%)
Pace	2.7	4.0	(1.3)	(33.3%)
<u>Pace ADA</u>	<u>0.7</u>	<u>0.6</u>	<u>0.0</u>	<u>5.7%</u>
Total	39.9	41.8	(2.0)	(4.7%)

MARCH 2021 YTD OPERATING REVENUE

(IN MILLIONS)

OPERATING REVENUE				
	<u>Actual</u>	<u>Budget</u>	<u>Variance</u>	<u>% Variance</u>
CTA	\$185.4	\$185.4	(\$0.0)	(0.0%)
Metra	\$107.1	\$100.9	\$6.2	6.1%
Pace	\$14.1	\$14.0	\$0.1	0.5%
<u>Pace ADA</u>	<u>\$1.3</u>	<u>\$2.3</u>	<u>(\$1.0)</u>	<u>(43.5%)</u>
Total	\$307.9	\$302.7	\$5.3	1.7%

MARCH 2021 YTD OPERATING EXPENSES

(IN MILLIONS)

EXPENSES				
	<u>Actual</u>	<u>Budget</u>	<u>Variance</u>	<u>% Variance</u>
CTA	\$406.2	\$418.5	\$12.3	2.9%
Metra	\$185.2	\$176.0	(\$9.1)	(5.2%)
Pace	\$51.4	\$59.9	\$8.5	14.2%
<u>Pace ADA</u>	<u>\$42.0</u>	<u>\$42.3</u>	<u>\$0.3</u>	<u>0.6%</u>
Total	\$684.8	\$696.7	\$11.9	1.7%

MARCH 2021 YTD RECOVERY RATIOS

RECOVERY RATIOS					
	Without		With		
	<u>CARES</u>	<u>CARES \$</u>	<u>CARES</u>	<u>Budget</u>	<u>Variance</u>
CTA	19.2%	\$127.0	55.4%	53.6%	1.8
Metra	18.5%	\$75.8	62.9%	62.2%	0.6
Pace	17.3%	\$7.4	31.9%	29.5%	2.3
<u>Pace ADA</u>	<u>11.7%</u>	<u>\$0.0</u>	<u>11.7%</u>	<u>10.5%</u>	<u>1.2</u>
Total	19.6%	\$210.2	54.5%	52.6%	1.9

MARCH 2021 YTD OPERATING DEFICITS (IN MILLIONS)

YEAR-TO-DATE OPERATING DEFICITS				
	<u>Actual</u>	<u>Budget</u>	<u>Variance</u>	<u>% Variance</u>
CTA	(\$220.8)	(\$233.1)	\$12.3	5.3%
Metra	(\$78.1)	(\$75.1)	(\$3.0)	(3.9%)
Pace	(\$37.3)	(\$45.9)	\$8.6	18.7%
<u>Pace ADA</u>	<u>(\$40.7)</u>	<u>(\$40.0)</u>	<u>(\$0.7)</u>	<u>(1.9%)</u>
Total	(\$376.9)	(\$394.1)	\$17.2	4.4%

7b. ORDINANCE AMENDING THE 2021 REGIONAL AND SERVICE BOARD BUDGETS



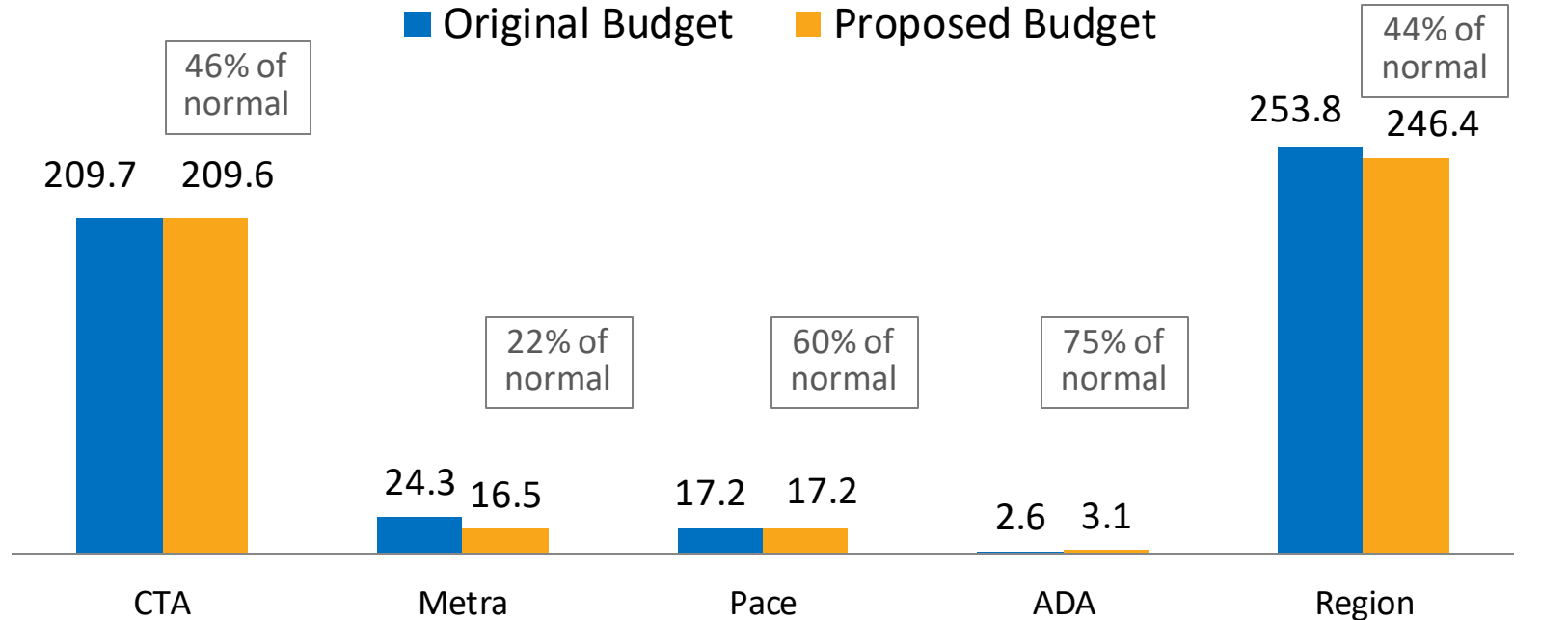
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REASONS FOR BUDGET AMENDMENT

- Required by RTA Act, after March funding amendment
- Current Service Board budgets were developed in 3Q 2020
 - Incorporate increased RTA funding and federal CRRSAA funding
 - Opportunity to adjust ridership, revenue, and expense projections
- Provides updated base for 2022 budget development

2021 RIDERSHIP PROJECTION (IN MILLIONS)



OPERATING EXPENSES (IN MILLIONS)

	2021 Budget	2021 Proposed	Change	% Change
CTA	\$1,645.1	\$1,637.7	(\$7.4)	-0.4%
Metra	700.0	800.0	100.0	+14.3%
Pace Suburban Service	239.4	240.8	1.4	+0.6%
ADA Paratransit	175.0	193.5	18.5	+10.6%
RTA Agency	38.1	38.6	0.5	+1.3%
Debt Service and JSIF	222.1	222.1	0.0	+0.0%
Total SB Expense	\$3,019.6	\$3,132.8	\$113.2	+3.7%

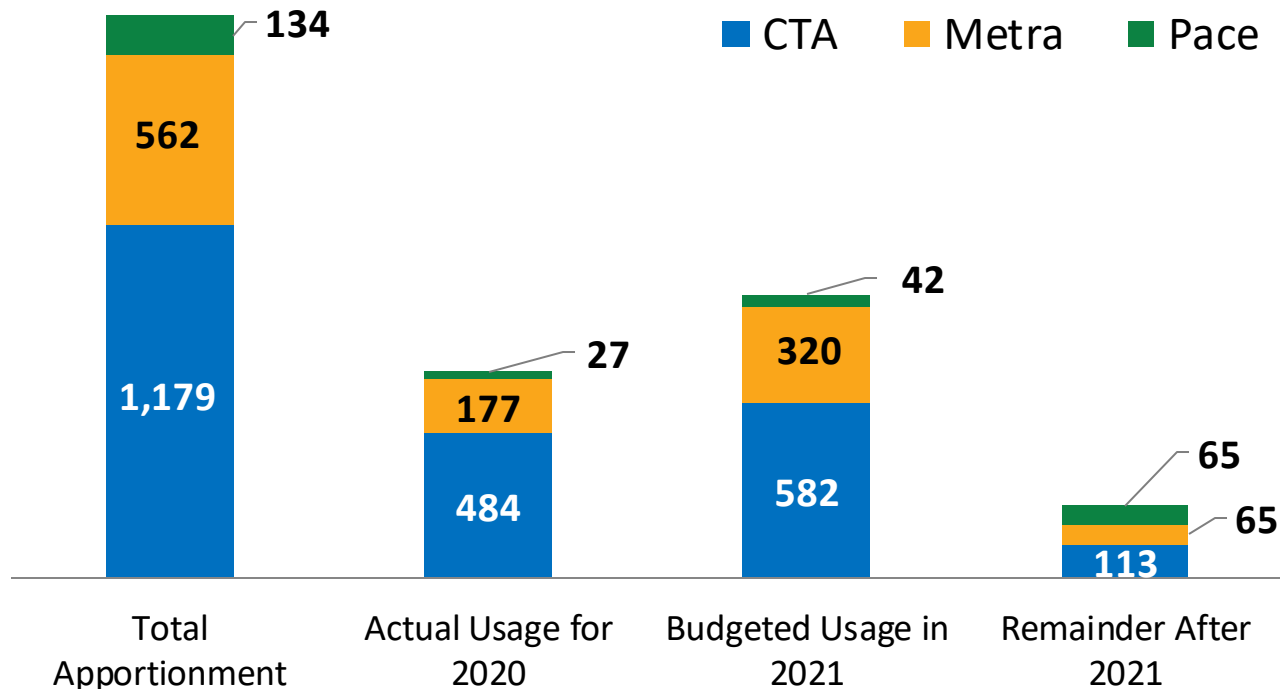
RECOVERY RATIOS

	2021 Budget	2021 Amended
CTA	54.75%	54.8%
Metra	53.0%	53.0%
<u>Pace</u>	<u>30.3%</u>	<u>30.3%</u>
Region	50.7%	50.8%
ADA Paratransit	10.0%	10.0%

FEDERAL RELIEF FUNDING UTILIZED

(in millions)	Total RTA Region Apportionment	Actual Drawdowns 2020	Budgeted Drawdowns 2021	Projected to Remain after 2021
CARES Act	\$1,438.4	\$693.6	\$698.2	\$46.6
CRRSAA	\$486.2	---	\$268.0	\$218.2
Total	\$1,924.6	\$693.6	\$966.2	\$264.8

COMBINED CARES/CRRSAA FUNDING (IN MILLIONS)



7c. ORDINANCE APPROVING THE 2022 BUDGET CALL FOR THE ANNUAL BUDGET, TWO- YEAR FINANCIAL PLAN, AND FIVE-YEAR CAPITAL PROGRAM



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BUDGET CALL - PURPOSE

- Defines budget and capital program development process
- Identifies requirements and sets the budget calendar
- Conforms to budget criteria set in the RTA Act
- Supports the RTA COVID recovery strategy



BUDGET CALL – KEY COMPONENTS

- Regional economic outlook
- Statement of revenues and expenses
- Operating statistics
- Recovery ratio calculations
- Capital program projects

THIS BUDGET WILL BE DIFFERENT

- Develop allocation of ARPA funding
- Ridership recovery assumptions are critical
- “New normal” service levels evolve
- Decreasing reliance on federal relief funding over the 2022-2024 period

CAPITAL PROGRAM CALL: PROJECT INFO ALIGNED WITH *INVEST IN TRANSIT*

WHICH GOALS does your project impact **MOST**...

Invest in Transit Strategic Goals (Select 1)

- ☐ Deliver Value on our Investment
- ☐ Build on the Strengths of our Network
- ☐ Stay Competitive

Core requirements (Select 2)

- ☐ Enhance Safety/Security
- ☐ Achieve Full Accessibility
- ☐ Meet Regulatory Requirement
- ☐ Improve Equity

WHICH PLANS is your project a part of...

- ☐ ON TO 2050
- ☐ Invest in Transit
- ☐ Agency TAM Plans
- ☐ Other Plan
- ☐ Not included in a plan

BUDGET CALENDAR (MAY - OCT)

- May 20 Board Adoption of Budget Call
- Early July Release of Preparatory Funding Amounts
- Jul-Aug Operating Funding Amounts Working Sessions
- Jul 12 Service Board Submittals of Capital Funding Estimates
- Aug 2 Preliminary Capital Funding Amounts Released
- Aug 19 Staff Presents Proposed Funding Amounts & Recovery Ratios to RTA Board
- Sep 15 RTA Board Meeting and Statutory Deadline for Funding Amounts
- Oct 15 Deadline for Service Board Proposed Budget/Program Submittal to RTA

BUDGET CALENDAR (OCT - DEC)

- Oct/Nov Service Board Budget & Capital Program Public Presentations
- Nov 15 Statutorily Required Date for Service Board Adopted Budget Submissions
- Nov/Dec RTA Budget & Capital Program Public Presentations
- Nov 18 Service Boards Present Budgets at RTA Board Meeting
- Dec 16 Budget and Capital Program Considered for Adoption

7d. ORDINANCE SELECTING A FIDUCIARY TO THE CTA RETIREE HEALTHCARE TRUST BOARD OF TRUSTEES AND TO THE CTA RETIREMENT PLAN BOARD OF TRUSTEES

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7e. ORDINANCE AUTHORIZING A CONTRACT WITH DELL TECHNOLOGIES FOR MICROSOFT SOFTWARE LICENSES, SUPPORT, AND CLOUD SERVICES

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7f. ORDINANCE AUTHORIZING THE 2021- 2022 RENEWAL OF EXCESS LIABILITY INSURANCE BY THE LOSS FINANCING PLAN & JOINT SELF-INSURANCE FUND

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7g. ORDINANCE AUTHORIZING THE NEGOTIATION AND EXECUTION OF VARIOUS TASK ORDERS NECESSARY TO IMPLEMENT THE RTA 2021 AUDIT PLAN

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7h. ORDINANCE AUTHORIZING A CONTRACT AMENDMENT WITH RES PUBLICA FOR MARKETING SERVICES

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7i. APPROVAL OF TRAVEL EXPENSE REIMBURSEMENTS



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8. NEW BUSINESS



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NEXT MEETING AND ADJOURNMENT

The next meeting of the RTA Board of Directors is scheduled for Thursday, June 17.

We will advise you of the location or virtual nature of this meeting as the date approaches and the status of the COVID-19 situation is updated.

STAY CONNECTED



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