Northwest Cook County Local Transportation Guide

Barrington Dial-A-Ride

- **Service Area:** Village of Barrington, Village of Lake Barrington, Barrington Township, and Cuba Township, portions of Village of Deer Park, and portions of Palatine Township
- Service is also provided to the following locations: Fresenius Kidney Care in Hoffman Estates, Illinois Retina Services in Lake Zurich
- **Eligibility:** 65+ and people with disablities
- **Hours:** Mon-Fri, 9 a.m. – 3:30 p.m.
- **Fare:** $2 each way
- **Reservations:** Call (800) 451-4599

BACOA Easy Riders

- **Service Area:** Volunteer rides are provided within the area to medical appointments, BACOA events, and local errands
- **Eligibility:** Barrington residents 60+
- **Hours:** Mon-Fri, 9 a.m. – 4 p.m.
- **Fare:** Free
- **Reservations:** Call (847) 381-5030

Elk Grove Township Bus Service

- **Service Area:** Elk Grove Township and Amita and Northwest Community hospitals
- **Eligibility:** Elk Grove Township residents aged 55+ or people with disabilities (aged 18+)
- **Hours:** Mon-Fri, 8:30 a.m. - 4 p.m.
- **Fare:** Free; donations are accepted
- **Reservations:** Call (224) 265-6115
- Reservations must be made by 12 p.m. the day before.
- Reservations for medical appointments or dialysis receive priority

Elk Grove Village Dial-a-Ride

- **Service Area:** Village of Elk Grove (excludes Industrial Park)
- **Eligibility:** Open to the general public
- **Hours:** Mon-Fri, 9 a.m. – 6 p.m. Saturday, 9 a.m. – 4 p.m.
- **Fare:** Older adults, students, and people with disabilities: $0.65 one-way
- General public: $1.30 one-way
- **Registrations:** Call 847-357-4010
- **Reservations:** Call (847) 299-6212 or (800) 299-0765 at least 1 hour in advance for same day reservations.

Palatine Senior and Disabled Transportation

- **Service Area:** Palatine Township
- Medical transportation to Arlington Heights and Rolling Meadows
- **Eligibility:** Palatine Township residents 60+ and people with disablilities
- **Hours:** Mon-Fri, 8 a.m. – 3 p.m.
- **Fare:** $2.00 each way
- **Registration:** Must register at the Palatine Township office located at 721 S. Quentin Rd. #103 Palatine, IL 60067 or email registration form to transportation@palatinetownship-il.gov
- **Reservation:** Call (847) 358-6907

Schaumburg Dial-a-Ride Transportation (DART)

- **Service Area:** Village of Schaumburg surrounding area, and select locations
- **Eligibility:** Open to the general public
- **Hours:** Mon-Fri, 6 a.m. – 9 p.m.
- **Fare:** General public $4 each way
- 65+, people with disabilities, and students: $2 each way
- Ride Free cardholders: Free
- **Reservations:** Call (847) 352-8097

Hanover Township Dial-A-Bus

- **Service Area:** Hanover Township and up to 5 miles beyond the township border
- **Eligibility:** Hanover Township residents 55+ and people with disabilities (18+)
- **Hours:** Mon-Fri, 8 a.m. – 3 p.m.
- **Fare:** $1 one-way suggested donation
- **Registration:** Call (630) 483-5600
- **Reservations:** Call (630) 483-5656
- Personal errands may be scheduled two (2) weeks in advance

Wheeling Township Dial-A-Bus and Medical Van

- **Service Area:** Wheeling Township and certain medical locations outside of the township
- **Eligibility:** Wheeling Township residents 60+ and people with disabilities 18+ with doctor's certification
- **Hours:** Mon-Fri, 9 a.m. – 3:30 p.m.
- **Fare:** Within township: $2 one-way
- Outside township: $4 one-way (medical appointments only)
- **Registration:** Must enroll at the Wheeling Township Office located at 1616 N. Arlington Heights Rd. Arlington Heights, IL 60004.
- Call (847) 259-7743
- **Reservation:** Call (847) 259-7743 at least 24 hours in advance

TRIP (Township Riders Initiative Pilot)

- **Service Area:** Inter-township transportation for medical purposes only
- Townships serviced include Elk Grove, Hanover, Palatine, Wheeling, and Schaumburg

- Tuesday, Thursday, and Friday transportation services are provided to large hospital systems located downtown
- **Eligibility:** Adults 60+ and people with disabilities (18+)
- **Hours:** Mon-Fri, 5 a.m. – 9 p.m.
- Saturday: 7 a.m. to 4 p.m.
- **Fare:** $5 per township line crossing with a maximum cost of $10
- **Reservation:** Call local participating township to reserve a ride.

Barrington Senior Taxicab Program

- **Service Area:** N/A
- **Eligibility:** Barrington Township residents 65+ and people with disabilities
- **Hours:** 24/7
- **Fare:** Half of the fare is covered by the township with a value up to $5.00
- The township issues 10 taxicab vouchers per month to the individual
- **Registration:** (847) 381-5632 ext. 0 for more information
- **Reservations:** Call (847) 253-4411

Palatine Township Subsidized Taxi Program

- **Service Area:** Trip must end or begin within Palatine Township
- **Eligibility:** Palatine Township residents 65+ and people with disabilities (18+)
- **Hours:** 24/7
- **Fare:** Residents receive a taxi voucher card with their name and photo on it
- At the beginning of the month, card is loaded with 10 card swipes, each worth $4
- After the card is swiped, resident is responsible for paying the balance Swipes do not carry over to the next month and only one swipe per one-way trip is allowed
- **Registration:** Must register at the Palatine Township office located at
- 721 S. Quentin Rd. #103
  Palatine, IL 60067
- Call (847) 358-6907 for more information
- **Reservations:**
- American Taxi Company: (847) 253-4411
- 303 Cab: (847) 364-0303

Hanover Township TIDE Ticket to Ride Taxi Voucher Program

- **Service Area:** Hanover Township and up to ten miles outside the boundaries of Hanover Township. Transportation is provided to and from work sites and work training programs.
- **Eligibility:** Hanover Township residents 16+ with proof of a physical, cognitive or developmental disability
- **Fare:** Rate of the cab is determined after an individual has been accepted into the program and the mileage to and from work/work training has been determined
- **Registration:** Contact the Mental Health Board at 630-837-0301, email mhb@hanovertownship.org or download the application on the Hanover Township Mental Health Board's website

Village of Schaumburg Taxi Discount Program

- **Service Area:** Trip must begin or end in Schaumburg
- **Eligibility:** Village of Schaumburg residents age 65+ or people with disabilities (age 16 or older)
- **Fare:** $5 off the total fare when used for medical purposes, $2.70 off the total fare for any other purpose
- Use one coupon per ride
- **Registration:** Register at the Village of Schaumburg Transportation Department. For an appointment to register, contact the Transportation Department at (847) 923-3861 or email vostransportation@schaumburg.com
- **Reservations:**
- American Taxi Company: (847) 253-4411
- 303 Taxi: (847) 303-0303

Hoffman Estates Pace On Demand

- **Service Area:** Map at pacebus.com
- **Eligibility:** Open to the general public
- **Hours:** Mon-Fri, 6 a.m. – 6:30 p.m.
- **Fare:** $2.25 cash or $2 with Ventra® card
- RTA Reduced Fare and Ride Free discounts apply
- **Reservations:** Call (224) 323-2998 to schedule a pick-up at least one hour in advance
- Scheduled stops at I-90 Barrington Rd. Station (Barrington Rd. Kiss-n-Ride)

Village of Wheeling Senior Taxi Program

- **Service Area:** Trip must begin or end in the Village of Wheeling
- **Eligibility:** Village of Wheeling residents 65+
- **Hours: 24/7**
- **Fare:** $2 discount per one-way trip. Trips are limited to eight one-way trips or four round trips per month
- **Registration:** All participants must register at the Wheeling Pavilion Senior Center.
- **Reservations:**
- American Taxi Company: (847) 253-4411
- 303 Taxi: (847) 303-0303

Maine Township Shuttle Bus

- **Service Area:** Maine Township
- **Eligibility:** Maine Township residents
- **Hours:** Mon-Fri, 9 a.m. – 5 p.m.
- **Fare:** Free
- **Reservations:** 847-297-2510 ext. 251
- Appreciated if you schedule rides at least a week in advance

Northwest Cook Pace On Demand

- **Service Area:** Map at ***pacebus.com***
- **Eligibility:** Open to the general public
- **Hours:** Mon-Fri, 6:00a.m.-8:00p.m.
- **Fare:** $2.25 cash or $2 with Ventra® card
- RTA Reduced Fare and Ride Free discounts apply
- **Reservations:** Call (847) 803-9277 to schedule a pick-up at least one hour in advance.
- Scheduled stops at Metra UP-NW Line Arlington Heights Station and Palatine Station

North Shore Cook County

Helping Hands of Glenview

- **Service Area:** Volunteer-based transportation to medical appointments, local shops, and grocery stores within Glenview. Service will travel up to 10 miles outside of Glenview within New Trier Township
- **Eligibility:** Glenview residents 65+ and people with disabilities (18+)
- **Hours:** Mon-Fri, 8:30 a.m. – 3 p.m.
- **Fare:** Free
- **Registration:** Call (847) 729-8181
- **Reservations:** Call (847) 729-8181
- Reservations must be made one week in advance. Only 2 rides per week per client can be scheduled.

New Trier Township Dial-a-Ride

- **Service Area:** Ride must begin or end within New Trier Township
- **Eligibility:** New Trier Township residents 65+ and people with disabilities (18+), and clients of the Township Food Pantry
- **Hours:** 24/7
- **Fare:** Riders receive voucher booklets (20 vouchers) valued at $6 each
- **Registration:** Must register at the New Trier Township office located at 739 Elm St. Winnetka, IL 60093.
- Call (847) 446-8202
- **Reservations:**
- American Taxi Company: (847) 673-1000
- 303 Taxi: (847) 251-0303

Evanston Subsidized Taxi Program

- **Service Area:** City of Evanston
- **Eligibility:** Evanston residents who are income-eligible 65+ or people with disabilities (18+) and are enrolled in the Access Evanston Program
- **Hours:** 24/7
- **Fare:** Riders can purchase taxicab coupons, which cost $5 for one-way trip at the Evanston Levy Center located at 300 Dodge Ave. Evanston, IL
- **Registration:** Call (847) 448-8250
- **Reservations:** Call any of the following:
- American Taxi (847) 673-1000
- Northshore Cab (847) 864-7500
- Metro Cab (847) 662-6000
- 303 Cab (847) 733-0303

Evanston Transportation Debit Card Program

- **Service Area:** Any form of transportation anywhere including taxicabs, rideshare, Amtrak, Greyhound, Ventra passes, and Pace ADA Paratransit vouchers Taxicabs, Ridesharing applications for smartphones such as Lyft and Uber, Amtrak, Greyhound Ventra passes, and Pace tickets
- **Eligibility:** Evanston residents who are income-eligible 65+ or over or people with disabilities (18+) and are enrolled in the Access Evanston Program

- **Fare:** Participants will receive a MasterCard loaded up to a certain amount of their own money each month; ***the City will match that amount***
- Subsidy from City is based on income
- Load money in person at Levy Senior Center or over phone at 847-448-8250
- Accessible rides available through Curb Mobility

Northfield Township Dial-a-Ride (Taxi Voucher Program)

- **Service Area:** N/A
- **Eligibility:** Northfield Township residents income eligible, 65+, and people with disabilities (18+)
- **Hours:** 24/7
- **Fare:** A set of 20 taxicab coupons, valued at $5 each, are issued upon enrollment
- Coupons are issued monthly
- No more than 20 coupons may be redeemed per month
- More than one coupon may be used per ride
- **Registrations:** Applications are available online, at the Northfield Township office, by calling (847) 724-8300 or email ***DAR@northfieldtownship.com***
- Registration is renewed annually
- **Reservations:** Call (847) 724-8300
- Once enrolled, participants will receive contact information for taxicab companies that participate in the program

Village of Northbrook Subsidized Taxi Service

- **Service Area:** N/A
- **Eligibility:** Village of Northbrook residents 55+ and people with disabilities
- **Hours:** 24/7
- **Fare:** Program utilizes electronic swipe card where 16 ride subsidies are loaded
- Each ride is valued at a $5 metered taxi ride, rider is responsible for the remaining fare
- **Registration:** Call (847) 664-4037
- **Reservations:**
- 303 Taxi: (847) 368-0303
- American Taxi: (847) 673-1000
  (847) 792-1212

This information has been collected by the RTA's Mobility Outreach team. Our goal is to provide our customers and organizations with local transportation options to help them connect to public transportation throughout the RTA region and their communities. Please note that some services are not operated by Pace. We recommend customers call the service they are interested in for the most updated information since services and details may change.