

Form Name:	2025 Section 5310 Application
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Description Area	FY2024-2025 Application Section 5310: Enhanced Mobility of Seniors and Individuals with Disabilities Program
Description Area	
Description Area	Application instructions
Description Area	Application Due: April 24, 2025 at NoonIf you have any questions, please contact Fluturi Demirovski at Fluturi.Demirovski@rtachicago.org or 312-913-3239 or Robert Morris at Robert.Morris@rtachicago.org or 312-913-3236Welcome to the FY2024-2025 Application for the Section 5310: Enhanced Mobility for Seniors and Individuals with Disabilities Program. Please follow the instructions and complete all information on the following pages to apply. If you need to take a break from your application, please click "Save and Resume Later." You will be provided with a link to copy or email to yourself where you can resume your application anytime within 30 days.The final step of this application includes several documents to be downloaded, signed, and re-uploaded as part of your application. Please complete this step before submitting your Section 5310 application.Learn more about the Section 5310 Program and view previously selected projects at https://www.rtachicago.org/region/section-5310 .

Description Area	Applicant Information
Project Title	Ride DuPage to Work
Applicant's Legal Name	City of Naperville
Contact Person	Doug Krieger
Address	400 S. Eagle Street Naperville, IL 60540
Telephone #	(630) 420-6040
Email	kriegerd@naperville.il.us
Applicant Fiscal Year Begins	January
Applicant Fiscal Year Ends	December
SAM #	UYJKC7LHNN97
Request Type (Check all that apply)	Operating Existing Project
Organization type (Check all that apply)	Local Govt.

Description Area	Section 1: Applicant questions
Description Area	The following questions should be answered for all projects, unless otherwise noted.1. Check what goal(s) from the Human Services Transportation Plan(HSTP) and strategies from the On To 2050 Plan this project is designed to address to meet the needs of seniors and individuals with disabilities (check all applicable boxes below):
Human Services Transportation Plan (HSTP)	Goal #2 - Expand Service Areas and Hours (pg 74)
On To 2050 Plan	Make Transit More Competitive Ensure Equitable Transit Access Improve Access to Public Rights of Way for Pedestrians, Cyclists, Seniors, and People with Disabilities Improve the effectiveness and accessibility of demand response services Transit providers, local governments, and the private sector should work together to explore new ways to provide targeted, flexible and/or on-demand service in EDAs, low density areas, and for seniors and people with disabilities
Description Area	Details: Human Services Transportation Plan
Description Area	Details: On To 2050 Plan

2. Provide a detailed description of your project. Explain what you are requesting funding to provide; why the project is needed; and how the project will support strategies for goals selected in questions #1. Please be concise. (Project Description Narrative [+/- 500 words]):

The Ride DuPage program has been operating since August 2004 offering paratransit transportation options to registered participants. The Ride DuPage to Work program, initiated in March 2008, is a subprogram of Ride DuPage. This program provides trips as an affordable transportation option to and from a participant's place of work. This program is subsidized by the federal Section 5310 grant.

The Ride DuPage to Work program provides program users with greater opportunities to travel to and from work. The current community-based programs available through Ride DuPage for persons with disabilities and seniors have no restrictions on trip purpose. However, the distance-based fare structure of Ride DuPage was identified by program users as a significant barrier to using Ride DuPage for work transportation. The high frequency of trips by workers and the typically longer distances traveled, combined to make the Ride DuPage service unaffordable for low-income workers.

In response to the lack of affordable transportation options to and from work, in FY2007-2008, the City of Naperville, Pace Suburban Bus and the other local sponsors worked together to start and fund the Ride DuPage to Work program, which offers a lower fare than the rest of the Ride DuPage program and has helped to alleviate the barriers against using Ride DuPage for work transportation. The benefit of the Ride DuPage to Work program is the reduced fare structure of \$3.00 for the first six miles and \$1.00 for each additional mile. This structure reduces the cost for people traveling more frequently and longer distances.

The City of Naperville, along with the other partners in the Naperville Partners (Lisle Township, Naperville Township and Wheatland Township) and the Milton Partners, which includes the Village of Glen Ellyn, Milton Township and the City of Wheaton, apply together and have received federal grant funding since 2008. The grant helps the local partners maximize the funds budgeted for Ride DuPage to Work by providing a 50% funding split of trip costs taken under the program. Without the grant, these trips would be taken under the Ride DuPage program and would be fully funded by the local partners and the rider would have a higher fare to pay.

There are service boundaries for the Ride DuPage to Work program provided that the trip either originates or terminates within the program boundaries. The program also has no time limitations, the service is available 24 hours a day, seven days per week, 365 days per year.

The Ride DuPage to Work program has a smaller number of riders who take more frequent trips than the Ride DuPage program. The

Ride DuPage to Work riders are going to and from work on a regular basis. They also tend to take more evening and weekend trips than Ride DuPage riders, demonstrating the importance of having this service available 24/7/365.

This program meets the goals set forth in the HSTP, specifically Goal #2: Expand Service Areas and Hours. This is a point-to-point service providing more transportation options to underserved populations.

3. What entity is currently or will operate the service? Does your agency enter into agreements with service providers? (Operating Projects Only)	Pace Suburban Bus currently operates the service and will continue to operate the service. Pace is considered the operating partner for this program. Each partner in this program enters into their own Local Share Agreement annually with Pace Suburban Bus.
4. How does this project improve access to other transportation services that go beyond the project's geographic boundary?	Provided the trip either originates or terminates within the program's boundaries, the Ride DuPage to Work program allows individuals to travel across municipal, township and county borders. As a result, participants are able to connect to other regional transit services, including Pace fixed route services, Metra rail and the CTA system.
5. How will seniors and individuals with disabilities be given priority on all project activities, if the service is not limited to those individuals?	Ride DuPage to Work only serves the target population. To use the service, riders must reside in Naperville Township, Lisle Township, Wheatland Township, the Village of Glen Ellyn, the City of Wheaton, Milton Township, or the City of Naperville. This also includes the portion of DuPage Township residents that are within the City of Naperville. DuPage Township is not a sponsor of Ride DuPage. Eligible riders include seniors age 65 and older, and persons with disabilities who are at least 16 years old. Persons with disabilities must obtain an RTA Reduced Fare Card before using the service.

6. Describe how the project will be marketed to serve seniors and individuals with disabilities and promote public awareness? Include information on how populations with Limited English Proficiency will be apprised of the project and whether marketing materials will be available in other languages.

The Ride DuPage to Work program is marketed through its own website, the partner websites, transition programs within the area schools, and human service agencies. The program information can also be found on Pace's website and the RTA's website.

On the program website, as well as the partner websites, there is a rider guide which provides program information in both English and Spanish. Below is a list of websites where the Ride DuPage to Work program is advertised.

<https://ridedupage.org/>
<https://www.naperville.il.us/services/senior-services-and-resources/transportation/>
<https://www.napervilletownship.com/supervisor/ride-dupage.html>
<https://www.lisletownship.com/senior-services>
<https://wheatlandtownship.com/ride-dupage-program/>
<https://miltontownship.net/services/transportation/ride-dupage/>
<https://www.wheaton.il.us/397/Ride-DuPage-Program>
<https://www.glenellyn.org/169/Senior-Center>
<https://www.pacebus.com/dial-ride-services-dupage-county>
<https://www.rtachicago.org/blog/2022/10/17/dial-a-ride-programs-in-dupage-county-connect-individuals-with-disabilities-to-job-opportunities>

7. How will this project coordinate with public transportation providers and /or other human service agencies? If the project will not include coordination, provide a detailed explanation.

The Ride DuPage to Work program currently operates through a formal local share agreement between the service provider, Pace Suburban Bus, and the local municipal and township partners.

8. Describe your organization's experience, technical ability, and capacity to successfully and efficiently manage federal grants? Identify which staff will be administering this grant and what experience they have managing federal grants. Please include the percentage of time the person(s) will spend managing this grant.

The City of Naperville has successfully administered the grants for this program since 2009. The City of Naperville regularly coordinates with our partners to apply for requisitions from the RTA from this grant. The City of Naperville has staff dedicated to this program and the depth of experience from the continuous administration of this grant.

Description Area

Mobility management consists of short-range planning and management activities and projects for improving coordination among public transportation and other transportation service providers carried out by a recipient or subrecipient through an agreement entered into with a person, including a government entity, under 49 U.S.C. Chapter 53 (other than Section 5309). Mobility management does not include operating public transportation services. Mobility Management used for staff position is intended to build coordination among existing public transportation provider and other transportation service providers with the result of expanding the availability of service.

9. Detail your Mobility Management efforts for your operating or capital project. This questions applies to all applicants, regardless of use of Section 5310 funding for Mobility Management.

City of Naperville staff time is dedicated towards coordinating with the Pace and the partners, attending sponsor coordination meetings, and administering the program, including reviewing and analyzing program data and preparing requisitions and reports.

Description AreaSection 2: Performance measures

Description Area

This section details performance measures associated with each project type and Human Services Transportation Plan goal area. Performance measures will be used to monitor and assess each project's progress, improvements and overall effectiveness towards improving transportation options for older adults and people with disabilities. Each applicant is required to provide baseline data and projections (where applicable) for each Human Services Transportation Plan goal area associated with the project application. Successful applicants will be required to report quarterly on each associated performance measure. Data will also be used to evaluate future Section 5310 project applications (for ongoing operating projects).

Description Area

Goal #1 Establish Mobility Management and Travel Training Networks
Description Projects that support this goal are largely tied to operating projects. Because of this, performance measures are tied to progress made with operating projects.
Potential Performance Measures: New partners added to Section 5310-funded operating projects. Increase in hours and geographic coverage of operating projects.

Description Area

Number of partners

Description Area

Section 2(Cont'd): Performance measures

Description Area

Goal #2Expand Service Areas and HoursDescriptionProjects that support this goal are operating projects, many of which are existing projects previously funded by Section 5310. Existing projects are expected to provide data (where available) for previous years as well as projections in each area. New project applications are required to provide projections only.Potential Performance Measures:Extend service area boundaries.Extend hours of operation for night/early morning.Current and projected ridership.

Please explain how you will collect and report on identified performance measures for this project and identify any additional performance measures that will be used. Please provide details on how you derived your projections (explain how you will extend service boundaries, hours of operation, and increase ridership).

Ride DuPage to Work offers extended hours of operation over other services in that it operates 24 hours per day, 365 days per year. Ridership data is tracked by Pace and is reviewed and analyzed by the City of Naperville. Rides have a client type code and are identified as a senior, individual with disabilities, or both. For the purpose of the data below, the rides identified as both are included under the individuals with disabilities. The General Public data below are those rides where the client type code was blank; the program is not open to the general public.

Ridership in 2024 decreased from 2023. Ridership is anticipated to return to 2023 levels during 2025 and increase by 5% during 2026.

Description Area

Number of individuals to be served by your project annually

Description Area

Annual Ridership(All projects)

2023: Seniors 65 years of Age and Over (Projects Serving Seniors)

944

2024: Seniors 65 years of Age and Over (Projects Serving Seniors)

949

2025: Seniors 65 years of Age and Over (Projects Serving Seniors)

950

2026: Seniors 65 years of Age and Over (Projects Serving Seniors)

995

2023: Individuals with Disabilities 5783

2024: Individuals with Disabilities 4687

Projected 2025: Individuals with Disabilities	5800
Projected 2026: Individuals with Disabilities	6090
2023: General Public	5520
2024: General Public	4877
Projected 2025: General Public	5500
Projected 2026: General Public	5775
2023 Total	12247
2024: Total	10513
Projected 2025: Total	12250
Projected 2026: Total	12860
Description Area	Provide the days and hours of operation
Existing operating hours (2024)	24 hours per day, 365 days per year
Projected expansion hours (2025)	N/A
Projected Expansion Hours (2026)	N/A
Number of projected new riders with expanded hours	N/A
Description Area	Core service area: Specify municipal and county areas covered
Existing 2024	Trips must begin or end within the boundaries of the sponsor agencies, which include the City of Naperville, Naperville Township, Lisle Township, Wheaton Township, City of Wheaton, Village of Glen Ellyn and Milton Township
Projected 2025	No change anticipated
Projected 2026	No change anticipated
Description Area	Special destination: Trips outside of core service area (if applicable)(Please list locations)

Existing 2024	Trips must begin or end within the boundaries of the sponsor agencies, which include the City of Naperville, Naperville Township, Lisle Township, Wheaton Township, City of Wheaton, Village of Glen Ellyn and Milton Township
Projected 2025	No change anticipated
Projected 2026	No change anticipated
Description Area	Inter-county transfers or services
List of Partners	N/A
Interagency Agreement	N/A
County(s)	N/A

Description AreaSection 2(Cont'd): Goals

Description Area

Goal #3Coordinate Fare Media and Implement Capped Fares for Certain TripsDescription:Projects that support this goal are largely policy changes related to operating projects.Potential Performance Measures:Longer distance trips are more affordable.Number of agencies that accept the common fare media.New funding sources identified to support the reduction in fare revenue for longer-distance trips that are provided for a capped fare rate.

Description Area

Goal #4Coordinate Volunteer Driver Support ProgramsDescription:Projects that support this goal are new or existing operating projects.Potential Performance Measures:Trip calls are converted from undeliverable turndowns (outside area or hours) to be filled by a volunteer.Stability of or growth of screened and trained volunteer driver pool.Volunteer hours of service.

Description Area

Goal #7Explore Collaboration / Consolidation of Similar ServicesDescription:Projects that support this goal are planning projects or activities carried out by a mobility manager.Potential Performance Measures:Feasibility of collaboration among human service agencies is exploredIf determined to be more cost effective, agency transportation program administration functions will be consolidated.If determined to be more cost effective while preserving quality of service, vehicles will be purchased by a single lead agency and all trips will be scheduled and dispatched from a central office.Cost savings achieved through collaboration.Quality of service is maintained or improved after collaboration.Agencies secure funding to replace or partially replace ongoing Section 5310 program awards.

Description Area

Goal #8Establish Regional One Call / One Click ServiceDescription:Projects that support this goal are planning projects to conduct feasibility studies or capital funding to implement software.Potential Performance Measures:Total usage and frequency of usage by customers.Accuracy of transportation information.Types of trips planned.Customer satisfaction

Description Area

Goal #9Create an Accessibility Infrastructure DatabaseDescription:Projects that support this goal are planning projects to conduct data collection and or/ create a database.Potential Performance Measures:Completion of databasePercentage of regional inventoried / number of communities inventoriedUsage of database

Description Area

Capital Infrastructure ProjectsUndertake a new Section 5310 related capital infrastructure project.Description:Projects that support this goal are capital projects that:a) Exceed the minimum ADA requirements,b) Improve access to fixed-route service and decrease reliance by individuals with disabilities on ADA-complementary paratransit service, orc) Provide alternatives to public transportation that assist seniors and individuals with disabilities with transportation.Potential Performance Measures:Number of riders impactedNumber of stations or bus stop facilities improvedDollars spent on improvements

Description Area	Section 3: Budget requestIf a funding source is not applicable respond with "0."
Description Area	Operating expense year 1 request
Description Area	Operating expense year 2 request
Operating Year 1 Federal 50%	320000
Operating Year 1 Local 50%	320000
Operating Year 2 Federal 50%	340000
Operating Year 2 Local 50%	340000
Description Area	Capital expense year 1 request(Infrastructure improvements computer software/hardware, cameras, tracking or routing software, etc.)
Description Area	Capital expense year 2 request(Infrastructure improvements computer software/hardware, cameras, tracking or routing software, etc.)
Capital Year 1 Federal 80%	0
Capital Year 1 Local 20%	0
Capital Year 1 Federal 80%	0
Capital Year 2 Local 20% Match	0
Description Area	Mobility management expense year 1 request
Description Area	Mobility management expense year 2 request
Mobility Year 1 Federal 80%	0
Mobility Year 1 Local 20%	0
Mobility Year 2 Federal 80%	0
Mobility Year 2 Local 20%	0
Provide the detailed methodology used to develop the above budgets. (applies to all applicants).	The budgets were developed based on actual operating costs during 2023 and 2024 and considered anticipated ridership.

Description Area	Certifications & Board Resolutions
Description Area	Please download and fill out the forms listed below. You can download the PDF versions of the listed forms here . Local Share Certification & Certifying Authority & Title VI Plan Certification (New Applicants Only) & EEO Certification Single Agency Audit Certification & Traditional Project Certification Eligibility-Units of Local Government (New Applicants Only) Private Non-Profit Organizations-Certification Eligibility & Approved Board Resolution (authorizing application submittal and name of authorized official)
File	https://www.formstack.com/admin/download/file/17912420679
Please provide an explanation for any certificates that are not completed and uploaded with the application	Traditional Project Certification Eligibility-Units of Local Government (New Applicants Only) and Private Non-Profit Organizations-Certification Eligibility do not apply