

Form Name:	2025 Section 5310 Application
Submission Time:	April 22, 2025 5:04 pm
Browser:	Chrome 135.0.0.0 / Windows
IP Address:	50.206.250.2
Unique ID:	1337264424
Location:	41.9228, -88.0756

Description Area	FY2024-2025 Application Section 5310: Enhanced Mobility of Seniors and Individuals with Disabilities Program
Description Area	
Description Area	Application instructions
Description Area	Application Due: April 24, 2025 at NoonIf you have any questions, please contact Fluturi Demirovski at Fluturi.Demirovski@rtachicago.org or 312-913-3239 or Robert Morris at Robert.Morris@rtachicago.org or 312-913-3236Welcome to the FY2024-2025 Application for the Section 5310: Enhanced Mobility for Seniors and Individuals with Disabilities Program. Please follow the instructions and complete all information on the following pages to apply. If you need to take a break from your application, please click "Save and Resume Later." You will be provided with a link to copy or email to yourself where you can resume your application anytime within 30 days.The final step of this application includes several documents to be downloaded, signed, and re-uploaded as part of your application. Please complete this step before submitting your Section 5310 application.Learn more about the Section 5310 Program and view previously selected projects at https://www.rtachicago.org/region/section-5310 .

Description Area	Applicant Information
Project Title	DuPage County Ride to Work Program
Applicant's Legal Name	DuPage County
Contact Person	Mary Keating
Address	421 N. County Farm Rd. Wheaton, IL 60187
Telephone #	(630) 407-6457
Email	mary.keating@dupagecounty.gov
Applicant Fiscal Year Begins	December
Applicant Fiscal Year Ends	November
SAM #	W7KRN7E54898
Request Type (Check all that apply)	Operating
Organization type (Check all that apply)	Local Govt.

Description Area	Section 1: Applicant questions
Description Area	The following questions should be answered for all projects, unless otherwise noted.1. Check what goal(s) from the Human Services Transportation Plan(HSTP) and strategies from the On To 2050 Plan this project is designed to address to meet the needs of seniors and individuals with disabilities (check all applicable boxes below):
Human Services Transportation Plan (HSTP)	Goal #2 - Expand Service Areas and Hours (pg 74) Goal #7 - Explore Collaboration/ Consolidation of Similar Services (pg 81)
On To 2050 Plan	Facilitate Partnerships for Service Sharing and Consolidation Improve the effectiveness and accessibility of demand response services
Description Area	Details: Human Services Transportation Plan
Description Area	Details: On To 2050 Plan

2. Provide a detailed description of your project. Explain what you are requesting funding to provide; why the project is needed; and how the project will support strategies for goals selected in questions #1. Please be concise. (Project Description Narrative [+/- 500 words]):

DuPage County has plentiful work opportunities, however public transportation options are limited. Most bus routes in DuPage are focused around Metra train stations and are designed to primarily serve workers traveling to Chicago's downtown business district. For individuals with disabilities who are unable to drive a car, this creates a barrier to accessing work opportunities. The DuPage County Transportation to Work program is an existing project that provides demand-responsive transportation to and from work for persons with disabilities. Riders can travel outside of DuPage provided that the trip either originates or terminates within the county.

The project supports 2 goals of the Human Services Transportation Plan: Goal #2 - Expand Service Area and Hours The Transportation to Work Program, like all services operating under the Ride DuPage umbrella, operates 24 hours per day, 7 days per week.

Riders can travel outside of DuPage, provided that the trip either originates or terminates in DuPage. Prior to the creation of Ride DuPage, riders were restricted to narrow geographic service areas of their township or village dial-a-ride service. Additionally, there were no dial-a-ride services that operated on the evenings or weekends. The expansion of service areas and service hours opened opportunities for work-related travel regardless of the time of day or location.

Goal #7 - Explore Collaboration/Consolidation of Similar Services The DuPage County Transportation to Work program operates under the Ride DuPage platform. Prior to Ride DuPage, the Transportation to work program operated as a stand-alone service, with no coordination with other services. Under the existing Ride DuPage program 28 separate services operate from a single call center with a shared-ride model, thus maximizing the opportunities for operational efficiencies. Furthermore, the addition of the UBER-RAP option has now given riders even more flexibility and integrated Uber drivers in to the mix of service providers.

3. What entity is currently or will operate the service? Does your agency enter into agreements with service providers? (Operating Projects Only)

Pace manages all aspects of the operation of the service. They enter in to contracts with private providers for call taking and dispatch, bus and taxi services, and Uber ridershare services.

4. How does this project improve access to other transportation services that go beyond the project's geographic boundary?	The service operates throughout DuPage County and beyond with the one geographic restriction being that the trip must either originate or terminate in DuPage County. By allowing riders to travel outside of DuPage, it reduces the barrier of geo-political boundaries that do not reflect travel patterns. Additionally, the service provides riders the opportunity to connect to other services by traveling to transfer locations that may be located outside of DuPage.
5. How will seniors and individuals with disabilities be given priority on all project activities, if the service is not limited to those individuals?	This service is restricted to the target population of persons with disabilities traveling to and from work.
6. Describe how the project will be marketed to serve seniors and individuals with disabilities and promote public awareness? Include information on how populations with Limited English Proficiency will be apprised of the project and whether marketing materials will be available in other languages.	DuPage County partners with 5 agencies for the marketing and outreach of the Transportation to Work Program; the DuPage County Health Department, Ray Graham, Parents Alliance Employment Project, Spectrum Services, and Little Friends. Each of these agencies does extensive work assisting individuals with disabilities seeking employment in their communities. The agencies include information about the Transportation to Work program when working with clients and their families. Additionally, DuPage County Community Services operates the 2-1-1 call center that provides information about a multitude of services, including transportation options, to over 60,000 callers per year. 2-1-1 includes bi-lingual staff as well as telephonic interpreter services to assist callers with limited English proficiency.
7. How will this project coordinate with public transportation providers and /or other human service agencies? If the project will not include coordination, provide a detailed explanation.	This project is fully integrated into the Pace system as it is operated by Pace and dispatched from the same call center that manages their ADA paratransit services in DuPage. Additionally 18 other sponsors including social services agencies, townships, and municipalities have partnered to create the Ride DuPage services, under which the Transportation to Work program operates. Ride DuPage coordinates 28 different services on behalf of the sponsors.

8. Describe your organization's experience, technical ability, and capacity to successfully and efficiently manage federal grants? Identify which staff will be administering this grant and what experience they have managing federal grants. Please include the percentage of time the person(s) will spend managing this grant.

DuPage County, and specifically the Department of Community Services has extensive experience managing federal grants. Current federal grant programs being operated by the Department include: Older Americans Act - Case Coordination Program, Long-Term Care Ombudsman Program and Adult Protective Services Department of Energy - Home Weatherization Assistance Program Department of Human Services - Low Income Home Energy Assistance Program, Community Services Block Grant, and Access and Visitation Grant Department of Housing and Urban Development - Community Development Block Grant, HOME Affordable Housing Partnership, Emergency Solutions Grant, Homeless Management Information Systems Grant, Homeless Continuum of Care Planning Grant Department of Treasury - Emergency Rental Assistance Program

Description Area

Mobility management consists of short-range planning and management activities and projects for improving coordination among public transportation and other transportation service providers carried out by a recipient or subrecipient through an agreement entered into with a person, including a government entity, under 49 U.S.C. Chapter 53 (other than Section 5309). Mobility management does not include operating public transportation services. Mobility Management used for staff position is intended to build coordination among existing public transportation provider and other transportation service providers with the result of expanding the availability of service.

9. Detail your Mobility Management efforts for your operating or capital project. This questions applies to all applicants, regardless of use of Section 5310 funding for Mobility Management.

The HSTP defines mobility management as services that: 1) help customers identify and access mobility options; 2) help customers acquire new skills for a broader array of options; and 3) promulgate the coordination of transportation services. DuPage County through its 2-1-1 service assists DuPage residents with identifying options for transportation services including Ride DuPage services, Pace dial-a-rides, and Pace and Metra services. Ride DuPage, with the new addition of an Uber option, is helping residents that were previously scheduling their rides through the call center, learn to navigate the Uber app for all of their ride needs, not just the ones subsidized through their Ride DuPage sponsor. And finally as has been previously stated, the Ride DuPage program coordinates 28 different programs on behalf of 18 sponsoring entities.

Description AreaSection 2: Performance measures

Description Area

This section details performance measures associated with each project type and Human Services Transportation Plan goal area. Performance measures will be used to monitor and assess each project's progress, improvements and overall effectiveness towards improving transportation options for older adults and people with disabilities. Each applicant is required to provide baseline data and projections (where applicable) for each Human Services Transportation Plan goal area associated with the project application. Successful applicants will be required to report quarterly on each associated performance measure. Data will also be used to evaluate future Section 5310 project applications (for ongoing operating projects).

Description Area

Goal #1 Establish Mobility Management and Travel Training Networks
Description Projects that support this goal are largely tied to operating projects. Because of this, performance measures are tied to progress made with operating projects.
Potential Performance Measures: New partners added to Section 5310-funded operating projects. Increase in hours and geographic coverage of operating projects.

Description Area

Number of partners

Description Area	Section 2(Cont'd): Performance measures
Description Area	Goal #2Expand Service Areas and HoursDescriptionProjects that support this goal are operating projects, many of which are existing projects previously funded by Section 5310. Existing projects are expected to provide data (where available) for previous years as well as projections in each area. New project applications are required to provide projections only.Potential Performance Measures:Extend service area boundaries.Extend hours of operation for night/early morning.Current and projected ridership.
Please explain how you will collect and report on identified performance measures for this project and identify any additional performance measures that will be used. Please provide details on how you derived your projections (explain how you will extend service boundaries, hours of operation, and increase ridership).	The Transportation to Work program already operates 24/7/365 so it is not possible to expand hours. The overall Ride DuPage program continues to work toward increasing partner agencies , opening opportunities for unrestricted travel throughout the county to serve more residents. The addition of the Uber RAP option has significantly increased riders' opportunity for immediate services while also reducing the average cost per trip. Projections for the grant request are based on 5% projected annual growth in ridership.
Description Area	Number of individuals to be served by your project annually
Description Area	Annual Ridership(All projects)
2023: Individuals with Disabilities	25932
2024: Individuals with Disabilities	28100
Projected 2025: Individuals with Disabilities	29505
Projected 2026: Individuals with Disabilities	30980
2023 Total	25932
2024: Total	28100
Projected 2025: Total	29505
Projected 2026: Total	30980
Description Area	Provide the days and hours of operation
Existing operating hours (2024)	24/7/365

Projected expansion hours (2025) 24/7/365

Projected Expansion Hours (2026) 24/7/365

Description Area	Core service area: Specify municipal and county areas covered
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Existing 2024	DuPage County and surrounding area
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Projected 2025	DuPage County and surrounding area
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Projected 2026	DuPage County and surrounding area
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Description Area	Special destination: Trips outside of core service area (if applicable)(Please list locations)
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Existing 2024	Riders may travel anywhere outside of DuPage as long as the trip either originates or terminated in the county.
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Projected 2025	Riders may travel anywhere outside of DuPage as long as the trip either originates or terminated in the county.
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Projected 2026	Riders may travel anywhere outside of DuPage as long as the trip either originates or terminated in the county.
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Description Area	Inter-county transfers or services
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Description AreaSection 2(Cont'd): Goals

Description Area

Goal #3Coordinate Fare Media and Implement Capped Fares for Certain TripsDescription:Projects that support this goal are largely policy changes related to operating projects.Potential Performance Measures:Longer distance trips are more affordable.Number of agencies that accept the common fare media.New funding sources identified to support the reduction in fare revenue for longer-distance trips that are provided for a capped fare rate.

Description Area

Goal #4Coordinate Volunteer Driver Support ProgramsDescription:Projects that support this goal are new or existing operating projects.Potential Performance Measures:Trip calls are converted from undeliverable turndowns (outside area or hours) to be filled by a volunteer.Stability of or growth of screened and trained volunteer driver pool.Volunteer hours of service.

Description Area

Goal #7Explore Collaboration / Consolidation of Similar ServicesDescription:Projects that support this goal are planning projects or activities carried out by a mobility manager.Potential Performance Measures:Feasibility of collaboration among human service agencies is exploredIf determined to be more cost effective, agency transportation program administration functions will be consolidated.If determined to be more cost effective while preserving quality of service, vehicles will be purchased by a single lead agency and all trips will be scheduled and dispatched from a central office.Cost savings achieved through collaboration.Quality of service is maintained or improved after collaboration.Agencies secure funding to replace or partially replace ongoing Section 5310 program awards.

Please explain how you will collect and report on identified performance measures for this project and identify any additional performance measures that will be used.

The Ride DuPage program, under which the DuPage County Transportation to Work program operates, continues to work to identify opportunities to ad sponsoring entities, expanding the opportunity for residents to travel throughout DuPage County. When it began in 2004, Ride DuPage coordinated services for 13 entities. Since then the program has more than doubled and now operates 28 different programs.

Description Area	Goal #8Establish Regional One Call / One Click ServiceDescription:Projects that support this goal are planning projects to conduct feasibility studies or capital funding to implement software.Potential Performance Measures:Total usage and frequency of usage by customers.Accuracy of transportation information.Types of trips planned.Customer satisfaction
Description Area	Goal #9Create an Accessibility Infrastructure DatabaseDescription:Projects that support this goal are planning projects to conduct data collection and or/ create a database.Potential Performance Measures:Completion of databasePercentage of regional inventoried / number of communities inventoriedUsage of database
Description Area	Capital Infrastructure ProjectsUndertake a new Section 5310 related capital infrastructure project.Description:Projects that support this goal are capital projects that:a) Exceed the minimum ADA requirements,b) Improve access to fixed-route service and decrease reliance by individuals with disabilities on ADA-complementary paratransit service, orc) Provide alternatives to public transportation that assist seniors and individuals with disabilities with transportation.Potential Performance Measures:Number of riders impactedNumber of stations or bus stop facilities improvedDollars spent on improvements

Description Area	Section 3: Budget requestIf a funding source is not applicable respond with "0."
Description Area	Operating expense year 1 request
Description Area	Operating expense year 2 request
Operating Year 1 Federal 50%	404424
Operating Year 1 Local 50%	404424
Operating Year 2 Federal 50%	494296
Operating Year 2 Local 50%	494296
Description Area	Capital expense year 1 request(Infrastructure improvements computer software/hardware, cameras, tracking or routing software, etc.)
Description Area	Capital expense year 2 request(Infrastructure improvements computer software/hardware, cameras, tracking or routing software, etc.)
Capital Year 1 Federal 80%	0
Capital Year 1 Local 20%	0
Capital Year 1 Federal 80%	0
Capital Year 2 Local 20% Match	0
Description Area	Mobility management expense year 1 request
Description Area	Mobility management expense year 2 request
Mobility Year 1 Federal 80%	0
Mobility Year 1 Local 20%	0
Mobility Year 2 Federal 80%	0
Mobility Year 2 Local 20%	0
Provide the detailed methodology used to develop the above budgets. (applies to all applicants).	Budget is based on current actuals assuming 5% annual growth.

Description Area

Certifications & Board Resolutions

Description Area

Please download and fill out the forms listed below. You can download the PDF versions of the listed forms [here](#). Local Share Certification Certifying Authority Title VI Plan Certification (New Applicants Only) EEO Certification Single Agency Audit Certification Traditional Project Certification Eligibility-Units of Local Government (New Applicants Only) Private Non-Profit Organizations-Certification Eligibility Approved Board Resolution (authorizing application submittal and name of authorized official)

File

<https://www.formstack.com/admin/download/file/17905133275>